

Date: 29.05.2025



Dear Customer,

Gas main alteration works - commencing shortly.

Ferris Road, Cobblebank (intersection of Ferris Road and Hollingsworth Drive / Coach Street)

To ensure the long-term safety and reliability of the AusNet gas network, Downer are planning on conducting works that will improve the supply to the existing gas infrastructure in your area. The works are located at the abovementioned area and form part of the Rail Crossing Removal Project

****This letter is to advise that the works will be starting on 05th June and are expected to be completed around 20th June.**

To complete this work, we'll require access to traffic lanes in the area and this will result in some road / lane closures.

A few things you need to do

1. Traffic Management and diversions will be required to conduct our works.
2. Hollingsworth Dr will be closed between 9.30am – 2.30pm weekdays
3. Access to Ferris Road will be via Bridge Road during this time with detours in place.
4. Please allow extra time to leave your home / work due to road closures and/or diversions.

Appearance of site following work

As gas pipes are underground, we cannot avoid excavations to access them. But we do our best to leave sites in good condition. This involves a few steps and depends on the surface.

Soft surfaces (earth) On the day that work is completed we will patch holes in soft surfaces with soil. At the conclusion of our works, we'll return to lay topsoil and sow with grass seed.

Roads/footpaths: On the day that work is completed, we will temporarily patch roads and footpaths. We will then work with our contractors and your local council to ensure reinstatement work is fully completed within 4 weeks.

Should openings be required to stay open for any period of time, they will be safely barricaded.

These works are WILL NOT affect your existing house connection and there will be NO loss of supply.

Please plan ahead for your movements in the area during this time to avoid delays and please follow the traffic management guidance in place to ensure everyone can move through or around the site safely.

If you have any questions, please contact **Gary Poole on 0409 843 515** between the hours of 8.30am and 4.00pm Monday to Friday. *Or contact me via email on gary.poole@downergroup.com*

Alternatively, should you have any on site queries, please contact our works supervisor, **Mario, on 0419 514 985.**

Yours sincerely, Gary Poole
Senior Customer Project Manager



About AusNet Services

AusNet Services runs three important energy networks in Victoria. As well as your gas network, we own and operate the state's high voltage electricity transmission network and an extensive electricity distribution network. You can learn more about us at www.ausnetservices.com.au

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